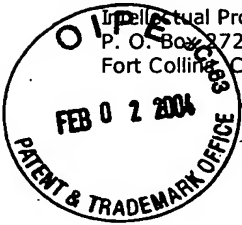


HEWLETT-PACKARD COMPANY
Intellectual Property Administration
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PATENT APPLICATION

ATTORNEY DOCKET NO. 200313240-1



IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Michael HARVILLE, et al.

Confirmation No.:

Application No.: 10/698,196

Examiner:

Filing Date: 10/30/03

Group Art Unit:

Title: SERVICE MANAGEMENT USING MULTIPLE SERVICE LOCATION MANAGERS

Mail Stop PGPUB Drawings
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

DRAWING TRANSMITTAL LETTER

Sir:

Enclosed herewith please find:

- () _____ sheets of redlined drawing(s) which indicate proposed changes to the drawing(s). Upon approval of these proposed changes, formal drawing(s) will be submitted.
- () _____ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) which accompanied the Office Action dated _____.
- () _____ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) and approved in the Notice of Allowability dated _____.
- (X) 4 sheets of formal drawing(s). Please substitute these formal drawing(s) for the informal drawing(s) originally filed.
- () _____

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

Respectfully submitted,

Michael HARVILLE, et al.

By _____

John P. Wagner, Jr.

Attorney/Agent for Applicant(s)
Reg. No. 35,398

Date: 01/26/04

Telephone No.: (408) 938-9060

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: 01/26/04

Typed Name: Desiree Caldwell

Signature: Desiree Caldwell